

**SPAR BILL PAYMENTS CAMPAIGN STAND A CHANCE TO WIN 1 OF 40 SPAR VOUCHERS WHEN YOU PAY YOUR BILL IN-STORE USING THE PAY@ REFERENCE NUMBER TERMS AND CONDITIONS**

**1. TERMS AND CONDITIONS** 1.1 The Promoters of this competition are The Spargs Group (RNE Holdings(PTY)LTD 1968/614478/07 and Autocote (PTY)LTD 1971/000295/07 ) a company incorporated in the Republic of South Africa and has its registered address at 18a Major Square, Avalon Roas, Beacon Bay, East London, 5205 ("Spar") and Pay At Service (Pty) Limited (registration number: 2006/027951/07), a company incorporated in the Republic of South Africa and having its principal place of business at Old College Building, 35 Church Street, Stellenbosch, 7599. Pay At Services and Spar shall alternatively be referred to as the "Promoters"). 1.2 All persons entering (the "entrants") the Spar Bill Payment Competition (the "promotional competition", alternatively the "competition") agree that the competition rules as set out in these terms and conditions are binding on them. A copy of these terms and conditions is available at [www.payat.co.za/legal](http://www.payat.co.za/legal) .

**2. IMPORTANT NOTICE** 2.1 These terms and conditions and competition rules contain certain terms and conditions which appear in similar text style to this clause and which: 2.1.1 may limit the risk or liability of the Promoter or a third party; and/or 2.1.2 may create risk or liability for the entrant; and/or 2.1.3 may compel the entrant to indemnify the Promoter or a third party; and/or 2.1.4 serves as an acknowledgment of a fact by the entrant. 2.2 The entrant's attention is drawn to these terms and conditions because they are important and should be carefully noted. 2.3 Nothing in these terms and conditions is intended to or must be understood to restrict, limit, or avoid any rights or obligations, as the case may be, created for either the entrant or the Promoter in terms of the Consumer Protection Act, 68 of 2008 ("the CPA"). 2.4 The entrant acknowledges that by submitting his or her entry to the competition he/she has been given an appropriate opportunity to first read these terms and conditions before entering and that he/ she understands and agrees to the terms and conditions. 2.5 All entrants to this promotional competition participate entirely at their own risk. By reading and accepting these terms and conditions, the entrant gives consent to these risks and hereby indemnifies and holds harmless the promoters and any other person who directly or indirectly controls or is controlled by or is in common control with the Promoters, their directors, employees, and agents of any liability on any damage, cost, injuries, and losses of whatever nature sustained as a result of their participation in the competition and related events and activities, save where such damage, cost, injuries, and losses are sustained as a result of the gross negligence or wilful misconduct of any indemnified party.

**3. RULES OF THE COMPETITION** 3.1 This in-store promotional competition opens at 00:01 on 1 September 2025 and closes at midnight on 5 December 2025. 3.2 To enter the competition, customers must pay their bills in-store using the Pay@ reference number during the competition period. 3.3 The prize: 3.3.1 The entrants stand a chance to win 1 (one) of 40 (forty) Spar Vouchers to the value of R500 each. 3.4 There will be up to forty (40) winners in total. 3.5 Participants may enter the promotional competition as many times as they wish, provided that each entry is accompanied by a qualifying bill

payment using the Pay@ reference number. 3.6 Prizes are not transferable and may not be exchanged for cash or other prizes. 3.7 All risks associated with the prize shall transfer to the winner once awarded. 3.8 To qualify as an entrant for this promotional competition, the entrant: 3.8.1 must be a resident in SA and/or have the relevant permit to be in SA; 3.8.2 must provide correct and full personal details, as required; 3.8.3 must be 18 years old or older; 3.8.4 cannot be a juristic entity and must be an individual; and 3.9 The Promoters, any entity in the Spar Group and Pay@, their directors, members, partners, employees, agents or consultants, the suppliers of goods or services in connection with this promotional competition, or any other person who directly or indirectly controls or is controlled by or is under common control with the above-named parties and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this promotional competition.

**4. SELECTION OF WINNERS** 4.1 Winners will be selected within every two (2) weeks of the launch date (this date is subject to change without notice). 4.2 Entrants to whom prizes will be awarded will be selected through a random draw. 4.3 Winners will be contacted via email or telephonically within two (2) weeks of the competition draw dates provided below (this date is subject to change without notice). The Promoters reserves the right to disqualify a winner if he/she does not respond to the email or telephone call within forty-eight (48) hours of winner selection and randomly select a replacement winner from the competition entries. In such circumstances, the replacement winner shall be contacted via email or telephonically by Spar as soon as reasonably practicable and shall be required to respond to Spar in the manner set out in such correspondence. If the replacement winner fails to respond to Spar as required, then the provisions of this clause shall apply to that new winner in the same way as if he/she were the original winner. If the selected winner does not have any contact details a redraw will need to take place immediately. 4.4 The Promoters reserve the right to amend these terms and conditions as well as terminate the Competition at any time. In the event of such termination, all participants agree to waive any rights that they may have in terms of the Competition and acknowledge that they will have no recourse against the Promoters, their advertising agencies, advisors, suppliers, and nominated agents.

Winner selections:	Winner Announcements:	Number of Winners:
12-Sep	17-Sep	6
26-Sep	1-Oct	6
10-Oct	15-Oct	6
24-Oct	29-Oct	6
7-Nov	12-Nov	6
21-Nov	26-Nov	6
5-Dec	10-Dec	4

**5. GENERAL** 5.1 By entering the competition following its terms, you are entering a promotional competition for the purposes of the Consumer Protection Act, 2008 ("CPA") and the promotional competition will be conducted in accordance with the relevant provisions of the CPA. Should you win a prize in the competition, you undertake to expeditiously do all things necessary to enable the Promoters to comply with their obligations under the CPA including, but not limited to (i) providing such personal information as may be required to facilitate handing over the prize (including providing proof of address and identity number) and (ii) signing receipt of the prize upon its delivery. The Promoters reserves the right to disqualify a winner if he/she does not provide the required information within forty-eight (48) hours of winner confirmation and shall be entitled to randomly select a replacement winner from the competition entries. 5.2 Promoters will not be responsible for any other expenses whatsoever which the winner may incur because of the Prizes, whether foreseen or not. For avoidance of doubt all ancillary costs, including but not limited to transport, meals, personal and incidental expenses, insurance, government taxes or other fees applicable, are the responsibility of the winners, and/or entrants. 5.3 The Promoter reserve the right to substitute the prize with any other prize of comparable commercial value at any time and for any reason. 5.4 Any participant who transgresses any of these terms and conditions or disparages the promotion or promotional brand/s in any way or who acts in any way contrary to the spirit of this Competition may be banned from entry into this, or into any other of the Promoter's promotional competitions. The Promoters reserve the right (subject to applicable law) to disqualify or ban any individual who tampers with or attempts to subvert or interfere with the Competition or entry process or prize retrieval process. 5.5 Unlawful, fraudulent, or otherwise dishonest conduct or any conduct in breach of these Rules by a Participant and/or their parents/guardians, determined in the Promoter's sole discretion, may result in disqualification from the Promotional Competition and ineligibility to win any Prize. 5.6 The laws of South Africa govern these terms and conditions and participants agree to be subject to the exclusive jurisdiction of the South African court. 5.7 All entrants and participants are advised that in compliance with the laws of the country, the Promoters is required to retain certain information (where applicable) of participants, entrants, and winners for a period of time ("Personal Information"). Such Personal Information to be retained by the Promoters includes (but is not limited to) the full names, identity numbers, addresses, contact details and winner's acknowledgment of prize receipts. Accordingly, the Promoters will require the winners to provide written confirmation of permission to enable the Promoters to ensure compliance with these rules, as well as with the Protection of Personal Information Act 2013 (Act No 4 of 2013); ("POPI") and South African Consumer Protection Act 68 of 2008 ("Consumer Act"). Should any entrant, participant and/or winner refuse or be unable to comply with this rule for any reason, such entrant, participant and/or winner will be deemed to have rejected the Prize(s) and it shall revert back to the Promoters. 5.8 In terms of the provisions of POPI, any personal data relating to the Winner, or any other Participants will be used solely in accordance with the Act (defined above) and POPI for the envisaged purpose and will

not be disclosed to a third party without the Participant's prior consent. 5.9 The Participants consent, by taking part in the Promotional Competition to the Promoters using the personal information collected through the Promotional Competition to adjudicate the Promotional Competition and for future marketing purposes by the Promoters. This Promotional Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. The Participant by, partaking in the Promotional Competition consents to his/her personal information to be shared with the Promoters employees, contractors or agents for the purpose of this Promotional Competition and for the purpose of sharing future promotional competitions. 5.10 The names of the prize winners will be published on the Promoters Websites, subject to the winners' consent. 5.11 Winners may be requested to take part in the Promoter's publicity campaigns or to allow their names and likenesses to be used by the Promoter for promotional purposes. Winners are, however, entitled to decline such requests. 5.12 The Promoters' decision on any matter related to the competition, including the selection of prize winners is final and no correspondence will be entered into. 5.13 A copy of these rules can be found at [www.payat.co.za/legal](http://www.payat.co.za/legal) . Any queries can be answered by reference to the website or by calling the consumer services division on 0860 313 141 during office hours throughout the period of the competition.